



## A Message From Our President & COO

For over 50 years, our focus has been on serving our loyal guests, owners, and members, as well as hiring, training, and caring for our talented and professional staff. Together, both guests and staff have become family, and we've treated one another accordingly. It's something we take great pride in.

Our resorts are now open, and every staff member is committed to doing everything they can to provide a clean and healthy environment by following a long list of operating safety procedures necessary to mitigate the risk to our guests as well as themselves as laid out in our [CLEAN CHECK](#) program.

At Divi Resorts, we want our guests to focus on what they have always enjoyed, making fantastic Caribbean vacation memories, relaxing with loved ones, and cherishing every moment with friends and family.

When you're ready to travel, you can [book with confidence](#), because now more than ever, you can rely on us, THE Caribbean Experts. Plus, with our Worry-Free Cancellation Guarantee, when you make a nightly rental reservation, you can cancel and change your mind any time prior to arrival for any reason with no penalties. If you choose to reschedule your reservation during peak travel dates, you will only be responsible for the cost difference.

Recently, due to changing regulations, we've also added convenient on-site return testing facilities for our guests staying at a Divi Resort in Aruba and St. Maarten.

For more information on making an appointment and for important information to know before you leave on vacation, please visit:

Aruba: [www.diviresorts.com/helpful-faqs-aruba.htm](http://www.diviresorts.com/helpful-faqs-aruba.htm)

Barbados: [www.diviresorts.com/helpful-faqs-barbados.htm](http://www.diviresorts.com/helpful-faqs-barbados.htm)

Bonaire: [www.diviresorts.com/helpful-faqs-bonaire.htm](http://www.diviresorts.com/helpful-faqs-bonaire.htm)

St. Croix: [www.diviresorts.com/helpful-faqs-st-croix.htm](http://www.diviresorts.com/helpful-faqs-st-croix.htm)

St. Maarten: [www.diviresorts.com/helpful-faqs-sxm.htm](http://www.diviresorts.com/helpful-faqs-sxm.htm)

Thank you for your continued support during this challenging time. We look forward to welcoming you back to the Caribbean and serving you and your family.

Marco Galaverna  
President & COO, Divi Resorts